

Why Confluence Whiteboards Won't Cut It for Technical Documentation

Do you have customers looking to cut costs and wondering if Confluence Cloud's built-in whiteboarding feature can serve as a substitute for an add-on diagramming tool?

Confluence whiteboards are too lightweight for mission-critical process documentation. Here's why:

No Code-Based Diagramming

Confluence Whiteboards doesn't offer any code-based diagramming functionality. Gliffy offers Mermaid diagram functionality, meaning your technical experts will save time and produce more effective documentation. Then, your team is better equipped to focus on higher priorities, go to market faster, and improve onboarding and customer service.

No Layer or Multipage Support for Complex Diagram Structure

Will your team be able to thoroughly document processes or dependencies without multiple pages or layers? When you're working with complex information, a lack of support for complex diagram structures can easily lead to frustration and miscommunication.

Gliffy offers layering and multipage support, neither of which are available in Confluence Whiteboards, to help your team keep ideas organized and present information clearly.

No UML Notations on AI-Generated Diagrams

Whiteboards offer a "Smart Create" feature, powered by Rovo, which can generate flowcharts and mind maps based on your input.

Gliffy's AI diagramming feature functions similarly, but can generate technical diagrams with proper UML notation—a faster and more effective solution for developers and engineers.

Limited Diagram Version Control

What happens if you need to provide documentation to auditors covering the past year of your team's work? 30 days of revision history, available in a Confluence whiteboard, doesn't cut it.

A Gliffy diagram's revision history is unlimited, so you can refer to previous versions of a system or process whenever you need it.

Limited Technical Diagramming Templates

Using Confluence Whiteboards, with its limited technical diagramming templates, can lead to time-consuming workarounds, inconsistent visuals, and potential misunderstandings.

Gliffy, with its comprehensive library of technical diagramming templates, empowers teams to quickly produce polished and consistent diagrams, streamlining workflows and ensuring critical documentation is completed without delay.

Get Technical Diagramming Without the Tradeoffs

With Gliffy, you get best-in-class technical diagramming without the headaches of a "good enough" tool.

If you or a customer has questions about Gliffy or would like to see Gliffy in action with a live demo, please reach out to our team at sales@gliffy.com.