

Gliffy Diagrams for Confluence: Cloud Migration Guide

The steps described here apply for migrations from Gliffy Diagrams for Confluence (Data Center) to Gliffy Diagrams for Confluence (Cloud).

Preparing for Migration

Before you get started, ask yourself:

- ✓ Have I checked for upcoming [planned maintenance outages](#) for Gliffy?
- ✓ Do both the source and target Confluence instances have the Gliffy plugin installed? (If you renamed your target Cloud site URL after installing the Gliffy Cloud app, you will need to uninstall and reinstall it before migration.)
- ✓ Is the source instance using Gliffy version 12.2.0 or later for Confluence 9, or Gliffy version 13.1.0 or later for Confluence 10?

If the answer to all these questions is “yes,” you’re ready to begin your migration.

During the Migration

Use the Confluence Cloud Migration Assistant (CCMA) to migrate your diagrams. You must specify the option to migrate attachments.

If you complete your entire migration at once, set the Gliffy app to **is needed** in the Cloud.

If you migrate your Confluence spaces in batches, set the Gliffy app in the CCMA to **not needed**, except for the last batch. For the last batch, set the CCMA to Gliffy **is needed**.

After the Migration

If you met the following prerequisites before your migration (or before the final batch of a batched migration):

1. Set the Gliffy app to “is needed” in the Cloud in the CCMA

2. Ensured the Gliffy app has permission to access all pages that contain Gliffy diagrams

The Gliffy app will automatically run the following functions **after** the migration:

- Migrate custom shape libraries
- All versions: Re-index diagrams to support search functionality
- All versions: Ensure linked diagram macros function properly so diagrams display on the Confluence page

If the Gliffy app is unable to run the functions, you must manually run them on each diagram after the migration is completed. You cannot run post-migration functions in bulk or automate them.

How to manually run the post-migration functions:

- Re-create your custom shape libraries
- All versions: Open and save your diagrams in the Gliffy editor to build the search index
- All versions: Open and save your diagrams in the Gliffy editor to fix broken linked diagram macros and restore proper display on the Confluence page

Cloud Migration Support

We’re here to help you set your team up for success in the Cloud. If you have questions or concerns about your Gliffy Cloud migration that were not addressed in this guide, please reach out to our support team at support-gliffy@perforce.com.